Know Your Strengths

WHAT YOU CAN OFFER TO EMPLOYERS

Job Description = What Employers Want

SAMPLE: Customer Service Team Member

• Provide fast, fun and friendly checkout service.
• Resolve guest concerns in a positive, helpful manner.
• Work as part of a team.
• Resolve guest concerns quickly and accurately.
• Neatly stock items on shelves and process transactions.
• Identify and report safety concerns promptly.

Create “stories” or examples for the interview around your strengths (i.e. teamwork):

Problem – describe the situation
(You've worked on a challenging team science project with 3 teammates.)

Solution – what you did about it
(You delegated tasks and lead the research.)

Result – a positive outcome
(You presented the project to the class and received an A grade.)